



## HOMELESS SERVICES NETWORK MINUTES

April 27, 2017 / 8:30am – 10:00am

Hope Haven Conference Center

### ATTENDANCE

#### VOTING MEMBERS PRESENT

- |                              |   |
|------------------------------|---|
| 1) Tawanna Denmark           | CarolinaCare Partnerships                           |
| 2) Julia Hanson              | Charlotte Mecklenburg Library                       |
| 3) Rebecca Pfeiffer          | City of Charlotte                                   |
| 4) Tameka Gunn               | Community Link                                      |
| 5) Joy Crosby                | Crisis Assistance Ministry                          |
| 6) Pat Krikorian             | Florence Crittenton Services                        |
| 7) Gayle Butterfield         | Florence Crittenton Services                        |
| 8) Phyllis Pickens           | Hope Haven  |
| 9) Alice Harrison            | Hope Haven  |
| 10) Natalia Botella          | Legal Services of the Southern Piedmont             |
| 11) Sydney Johnson           | Legal Services of the Southern Piedmont             |
| 12) Courtney Morton          | Mecklenburg County Community Support Services       |
| 13) Erin Schroeder           | Mecklenburg County Community Support Services       |
| 14) Peter Safir              | Mecklenburg County Community Support Services       |
| 15) Stacey Bergeron          | Mecklenburg County Community Support Services       |
| 16) Kathy Gauger             | Men's Shelter of Charlotte                          |
| 17) Stephanie Shatto         | Men's Shelter of Charlotte                          |
| 18) LaShawnda Powell         | Safe Alliance                                       |
| 19) Deronda Metz             | Salvation Army Center of Hope                       |
| 20) Harry Mack               | Salvation Army Center of Hope                       |
| 21) Michael Sowyak           | Shelter Health Services                             |
| 22) Karen Bennett            | Shelter Health Services                             |
| 23) Pam Jefsen               | Supportive Housing Communities                      |
| 24) Ashley Williams Clark    | UNCC  |
| 25) Mike O'Sullivan          | Unitarian Church Universalist Church Advocacy Group |
| 26) Connie Arend             | Urban Ministry                                      |
| 27) Caroline Chambre Hammock | Urban Ministry Center                               |
| 28) Angie Forde              | Urban Ministry Center: HHH                          |

#### GUESTS PRESENT:

- |                         |                               |
|-------------------------|-------------------------------|
| 29) Dimitri Cheatham    | ARISE, LLC                    |
| 30) Janice McNeely      | Changed Choices               |
| 31) Gabrielle Valentine | Charlotte Bridge Home         |
| 32) Richard Klamm       | Disability Rights & Resources |
| 33) Lydia Cosgrove      | Disability Rights & Resources |
| 34) Brandie Meekins     | Harvest Center of Charlotte   |



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|------------------------------|-----------------------------------|
| 35) Tracey Questell          | Healing Vine Harbor               |
| 36) Crystal Komis            | New Strength Homes                |
| 37) Bishop M.J. Rivers       | Paraclete Evangelistic Ministries |
| 38) Rev. Zakkiyyah Y. Rivers | Paraclete Evangelistic Ministries |
| 39) Anthony Chadwick         | Porcelain Dolls of the Carolinas  |
| 40) Lisa Lee                 | Porcelain Dolls of the Carolinas  |
| 41) Jason Scianno            | UNCC MSW Student                  |
| 42) Hannah Foust             | UNCC MSW Student                  |
| 43) Phyllis B. Finch         | Victory Christian Center          |

### **WELCOME, INTRODUCTIONS & MARCH MINUTES**

- Meeting called to order by Chair, Pam Jefsen, at 8:30am.
- March 2017 minutes were approved by vote.

### **VICTORIES**

- Supportive Housing Communities (SHC) and Men's Shelter of Charlotte (MSC) were each awarded \$500,000 in Housing Trust Funds, which was approved by the Charlotte City Council. SHC will develop a 32-unit Permanent Supportive Housing project and MSC will use the funding toward its shelter renovation (Mike O'Sullivan).

### **GENERAL UPDATES**

- **HSN Treasurer's Report**
  - Tameka Gunn reported that there is \$10,439 in the HSN account.
  - Pam led a discussion with HSN members to get ideas for HSN-sponsored trainings. HSN Members provided the following list of ideas:
    - Trauma-Informed Care
    - Motivational Interviewing
    - Secondary Trauma
    - Complex PTSD
    - Crisis De-escalation
    - Dual Diagnosis – Interventions & Techniques
  - Pam shared that HSN will award scholarships for HSN members to attend the NAEH conference in July 2017. An application will sent via email by COB on Friday, 4/28.

### **POINT-IN-TIME COUNT 2017**

**Ashley Williams Clark**, UNCC Urban Institute: Institute for Social Capital  
**Courtney Morton**, Mecklenburg County Community Support Services

- A presentation was made on the report released in April: Charlotte-Mecklenburg Point-in-Time Count 2010-2017. A slide deck of the presentation and handouts are attached.



## **COMMITTEE UPDATES**

- **HSN Advocacy Committee** (Mike O’Sullivan)
  - Mike O’Sullivan reported that they are currently focused on how to target their messaging around making federal funding that impacts housing efforts locally, including CDBG and HOME Funds. Mike shared that the report by Enterprise Community Partners was made at the most recent HAND committee and an important takeaway was that the most important need in the community was among people with lower income.
  - UUCC will host a presentation on the Family Homelessness Snapshot Report on 6/1.
  - Mike invited everyone to the meetings – 3<sup>rd</sup> Tuesday of the month at 3:30 pm at McCreesh Place.
  
- **Housing Advisory Board: Continuum of Care Committee** (Rebecca Pfeiffer)
  - Rebecca Pfeiffer shared that the City of Charlotte released its City ESG RFP, and they anticipate the NOFA being released in early summer. Currently, there is a committee being formed to work on the scorecard.
  
- **Housing Advisory Board: CoC Committee: Coordinated Assessment Oversight Committee** (Rebecca Pfeiffer)
  - The oversight committee is planning for the implementation of a 211 system to be used in conjunction with coordinated entry; they will share more information before this launches, which is tentatively scheduled for July 2017.
  
- **Housing First Charlotte-Mecklenburg** (Caroline Chambre Hammock)
  - Caroline shared that project management shifted on April 1<sup>st</sup>. Caroline currently serves as the initiative’s project manager. As of the end of March 2017, there were 483 people housed who had experiencing chronic homelessness. The group is looking at those who are risk of becoming chronic homelessness to also address the problem.
  - Caroline shared that there is a fake news story being circulated that states there will be a second single site built on Wilkinson Drive; please let Caroline know if you hear of it.
  
- **Charlotte-Mecklenburg Housing our Heroes** (Gabrielle Valentine)
  - Gabrielle shared that the group has started meeting one time per month and are focusing on moving veterans currently in shelters into permanent housing.

## **ADJOURN**

- Meeting adjourned at 10:00am.
- Minutes submitted by HSN Secretary, Courtney Morton.

**Next Meeting** – May 25, 2017